

UNIVERSIDAD DE LOS ANDES  
FACULTAD DE HUMANIDADES Y EDUCACIÓN  
ESCUELA DE IDIOMAS MODERNOS

**ANUV: UNA ORGANIZACIÓN QUE UNE A LA SOCIEDAD CIVIL  
VENEZOLANA CON LAS NACIONES UNIDAS.**

DAYANA ALEJANDRA ROJAS GARCÍA

Mérida, mayo de 2014

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Informe final presentado por la Br. Dayana Alejandra Rojas García como requisito  
parcial para optar al título de Licenciada en Idiomas Modernos.

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**Título del informe:** ANUV: una organización que une a la sociedad civil Venezolana con las Naciones Unidas.

Identificación de la institución sede:

**Organismo:** Asociación de las Naciones Unidas en Venezuela

**Departamento:** Presidencia de la Asociación de las Naciones Unidas en Venezuela

**Dirección:** Maracay, Estado Aragua, calle Santos Michelena, edificio La Maracayera, República Bolivariana de Venezuela.

**Nombre y apellido del responsable institucional:** Mrs. Norma Rojas Nóbrega

**Cargo:** Presidente de la organización

**Duración de las pasantías:**

- **Fecha de inicio:** 01 de Julio de 2013
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## TABLE OF CONTENTS

<b>INTRODUCTION</b> .....	<b>1</b>
<b>PROFILE OF THE HOST INSTITUTION</b> .....	<b>3</b>
• THE UNITED NATIONS ASSOCIATIONS .....	<b>3</b>
• THE UNITED NATIONS ASSOCIATION IN VENEZUELA.....	<b>5</b>
ORGANIZATIONAL FLOWCHART OF THE UNITED NATIONS ASSOCIATION IN VENEZUELA.....	<b>8</b>
<b>NATURE OF THE INTERNSHIP</b> .....	<b>9</b>
<b>REFLECTION ESSAY</b> .....	<b>13</b>
• MY PERSONAL, ACADEMIC AND PROFESSIONAL EXPERIENCES AS AN OFFICE ASSISTANT AT ANUV .....	<b>13</b>
• MY PRE-INTERNSHIP PERCEPTIONS .....	<b>13</b>
• MY PERCEPTION DURING AND AFTER MY INTERNSHIP .....	<b>14</b>
• THE IMPORTANCE OF ENGLISH LANGUAGE IN OUR PROFESSIONAL AND PERSONAL ENVIRONMENT.....	<b>17</b>
CONCLUSIONS.....	<b>19</b>
RECOMMENDATIONS.....	<b>21</b>
REFERENCES.....	<b>23</b>
APPENDIXES.....	<b>24</b>

## **INTRODUCTION**

The degree in Modern Languages is offered by the University of Los Andes. The main goal of the School of Modern Languages is training professionals with high levels in linguistic, cultural and communication skills in the Spanish language and in two modern languages. This degree also offers different professional options. In my case, I chose International Organizations. One of the requirements to complete this degree is to do an internship closely related to, in my case, International Organizations. In this report, I will present the main activities and duties I performed during my internship in the United Nations Association in Venezuela, (ANUV by its Spanish acronym).

An internship is an opportunity in which students can apply and put into practice all the knowledge acquired during school. This working experience also allows students to improve their abilities and skills in their professional area. The students have this opportunity thanks to the agreements established between the University of Los Andes and other institutions. I had the opportunity to do my internship at The United Nations Association in Venezuela, thanks to the agreement signed between this international organization and the University of Los Andes.

The United Nations Association in Venezuela was the option I chose to do my internship in order to put into practice all the knowledge I acquired not only as a student, but also as a humanitarian person. I really appreciated the great opportunity to do my internship in this Host Institution because ANUV is more than an international organization, it promotes social programs. ANUV has programs to make a change in the world such as promoting educational values programs based on the culture of peace to support the construction of a better world, among others. This internship, then, was a good experience not only because I put into practice my English skills but also because I observed and learnt how this international organization operates.

ANUV is a non-profit non-governmental international organization; it is directly attached to *The World Federation of United Nations Associations (WFUNA)* and supported by the United Nations, an organization of independent states formed in 1995 to promote international peace and security. ANUV's mission is rigorously impartial and non-political, through a continuous action, expressed through its different programs. ANUV's mission is to inform and promote a sustainable national structure, comprising a comprehensive global network for the dissemination of the principles and mission of the United Nations.

This report is about my experience as an intern at *The United Nations Association in Venezuela*. I provide a summary about the different activities and the main tasks and duties that I performed in this international organization. This report is divided into four sections: the first section of this report describes the profile of the Host institution where I did my internship; I mention some historical and organizational information about *The United Nations Association in Venezuela* and *the World Federation of United Nations Associations (WFUNA)*. Additionally, I provide a brief list of the main programs of these organizations.

The second section is the Nature of the internship, in which I describe the main tasks and duties that I performed as an office assistant at ANUV in order to carry out my internship. The third section is my Reflection essay, in this part I present my reflection and perceptions before, during and after my internship. This essay is focused on *The Importance of the English language in our professional and personal environment*. Lastly, I present my conclusion from all experiences I lived during my internship and some recommendations that I offer to both the international organization and to the School of Modern Languages.

## PROFILE OF THE HOST INSTITUTION

### THE UNITED NATIONS ASSOCIATIONS

The *United Nations Associations* began in 1946, in the Grand Duchy of Luxembourg as the first United Nations Associations in the world. They grouped together in a World Federation, based on Geneva and New York. With this creation started a unique movement of the people around the world supporting the UN.

*The World Federation of United Nations Associations (WFUNA)* is a global, nonprofit organization, representing and coordinating a membership of over hundreds of national United Nations Associations (UNA) and their thousands of constituents forming part of it. Guided by the vision of the United Nations which is a powerful force in meeting common global challenges and opportunities, WFUNA works to strengthen and improve the programs of the United Nations. The main mission of the WFUNA is to build a better world by strengthening and improving the United Nations through the engagement of people who share a global mindset and support international cooperation to achieve the goals of the United Nations.

The mission of the WFUNA is grounded on what they value:

**Impact:** They value performance and results. They set and hold themselves accountable to high standards.

**Respect:** They listen to learn from their constituents, partners and funders among others. They value diverse perspectives and strive to incorporate them in their work.

**Empowerment:** They believe in the power of knowledge and its capacity to mobilize human beings to create a better world.

**Collaboration:** They work as a single team within WFUNA and with their partners. They share ideas and try to align their efforts with those of others who are dedicated to the goals of the United Nations.

**Innovation:** They seek original approaches for achieving their goals taking advantage of creative communication for their outreach.

**Passion:** They are committed to making a difference. They strive for what can be; they do not settle for what is.

*The WFUNA* is an independent, non-governmental organization with Category One Consultative Status at the Economic and Social Council (ECOSOC), Associate Status with the United Nations Department of Public Information (DPI) and consultative or liaison links with many other UN organizations and agencies.

*The WFUNA* has over hundred members United Nations Associations (UNAs). UNAs are national civil society organizations that provide a link between the citizens of the world and the United Nations by seeking to ensure that citizens of the world understand the relevance of the UN to the lives of the people. In addition, UNAs have different programs and a variety of constituencies, such as individual members, member organizations, and partner schools and universities.

Finally, the WFUNA has developed different kinds of programs and varied and diverse activities depending on the needs of their communities; the UNAs specific interest areas and expertise are related to those of the United Nations. Those are programs and activities such as the Millennium development Goals, climate change, peace, conflict resolution, human rights education (See appendixes 1, 2 and 3) and at the same time it provides regular media parliamentary sessions on the UN matters.

## **THE UNITED NATIONS ASSOCIATION IN VENEZUELA**

*The United Nations Association in Venezuela (ANUV)* is located in the city of Valencia and it has another office in the city of Maracay, Aragua State on Santos Michelena Street, La Maracayera Building, the Bolivarian Republic of Venezuela.

*ANUV* began operations in 1996. Three committed human rights activists, Norma Rojas, its current president, Eveling Huggins and Luis Boggiero joined forces to found The United Nations Association (UNA) in Venezuela in order to represent Venezuelan civil society in the United Nations. (See appendix 4). However, in 2001 the founders of ANUV met the requirements of the World Federation of United Nations Associations for the incorporation therein, as a full member to become the official United Nation association in Venezuela.

*The WFUNA/ FMANU* by its founding statutes can only recognize one United Nations Association in each country where they are established (125 so far). This recognition is carried out after a long and thorough process of analysis and selection. This feature of exclusivity gives each United Nations Association, recognized as ANUV, the very special nature of civil society links with the United Nations.

ANUV's mission is rigorously impartial and non-political, through a continuous action, expressed in its different programs. Also, ANUV's mission is to inform and inject energy to sustain a national structure, comprising a comprehensive global network for the dissemination and support to the principles and purposes of the United Nations, expressed in its founding Charter, as well as cooperating with the development of its agenda in each country.

### **ANUV's basic programs division aims at:**

- Promoting and disseminating the principles and purposes of the United Nations (See appendix 5).
- Creating and promoting training and awareness programs on human rights for the formation of responsible citizenship (See appendix 6).

- Promoting educational value programs to support the construction of a better world.
- Creating programs to support democratic consolidation.
- Supporting programs creating livelihoods under vision culture of peace.
- Designing anti-corruption programs.

Additionally, *anuv's programs* are developed through alliances and adhesions with the following UN programs such as:

**Program in support of the United Nations Global compact:** It promotes the global compact, encourages learning, dialogue, and diffusion of information among the countries through four main principles related to human rights, workers' rights, environmental protection and anti-corruption policies.

**The United Nations Model Conferences:** It is a part of the educational activities; it is one of the most important programs that permits the integration of civil society with the United Nations activities (See appendix 7).

**Program "We the people" in support of the Millennium Development Goals:** it supports the declaration signed by world leaders to eradicate world poverty, among other goals (See appendixes 8 and 9).

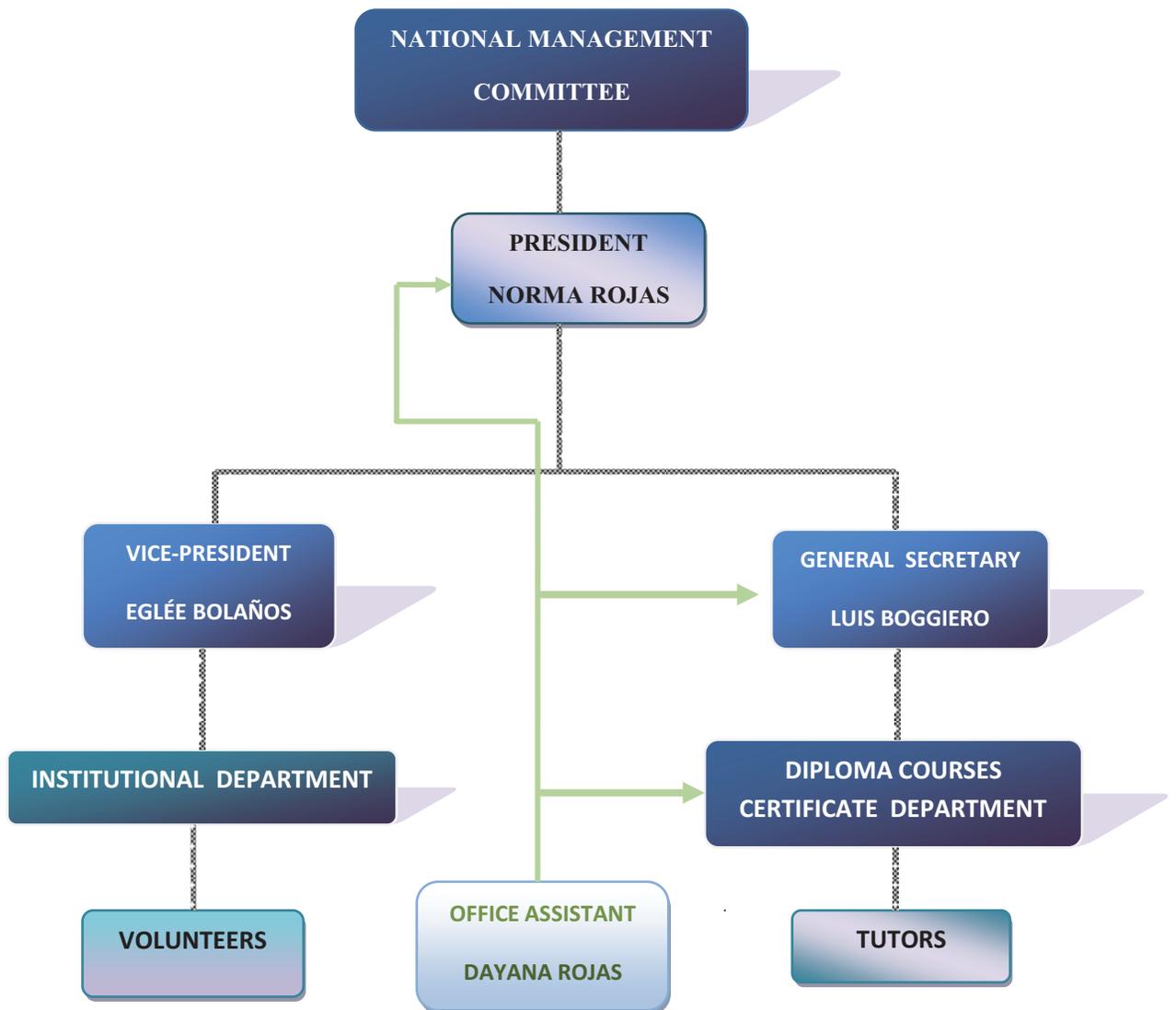
**Program "Closer to The UN":** It consists of people joined with the UN through activities such as speeches, diploma courses and others. They offer online certificate courses on the United Nations to the general public (See appendix 10). The certificate courses are enhanced by important organizations such as UNESCO's Centre for training in Human Rights, Citizenship and a Culture of World Peace, International University for global Studies, experimental and Pedagogic University of Libertador, Innovaciones Educativas Aragua and The United Nations Association of Venezuela (See appendixes 11 and 12).

**Program for the protection of the environment:** It refers to the diffusion of information in different manners to protect the environment and avoid pollution and environment destruction.

**Departments:**

ANUV is organized in four main departments: Presidency, secretariat, Inter-Institutional Department and Diploma Certificates Department.

**Organizational Flow chart of the United Nations Association in Venezuela 2013.**



## **NATURE OF THE INTERNSHIP**

### **My experience as an office assistant at The United Nations Association in Venezuela.**

My period as an office assistant began on July 1<sup>st</sup>, 2013 in the office of the United Nations Association in Venezuela located in Maracay, Aragua state. My institutional tutor, Mrs. Norma Rojas, showed me the office where I was going to work during my internship. This is a new office of ANUV that we had to organize and decorate before starting my internship period. Then, I was introduced to the members of the staff, personally and through social networks. She also gave me the work plan and instructions for my performance in the organization. Moreover, she assigned me my schedule that was from 8.30 am to 12:00 pm and from 2:00 pm to 5:00 pm. After this successful induction, I became familiar with the place and the web pages of ANUV and the WFUNA, thus, my work as an office assistant started successfully.

I started my internship as an office assistant in ANUV carrying out several activities such as:

- **Organizing certificates courses:**

This organization offers certificate courses and promotes educational events frequently; I helped with the organization of **the international course of mediation and resolution of conflicts** in 2013 (See appendix 14). It consisted of activities such as receiving and making some phone calls related to the information about the course, organizing folders with the information of the topics of classes for the students, among others. Also, I created an online folder with information about the registration process of the participants to the certificate courses.

- **Delivering and sending Diploma courses certificates:**

One of the tasks I performed as an intern at ANUV's office was to help delivering certificates to the participants who did not attend to the last class of

the course. I had to call them and set up a date to receive each student at the ANUV's office to give them their certificates personally.

- **Updating the course certificate database:**

I did an electronic support with the personal and professional information of participants of the international course of "mediation and resolution of conflicts" in 2013. To achieve this goal I had to do the following activities: to call people and send emails to the participants asking for personal information such as full name, telephone number, cell phone numbers, email addresses, address, occupation, areas and places of work. Then, I created a document in Microsoft word with this information to update the course certificate database. The main activities I carried out to update the course certificate database were:

- To send out communications and announcements to inform our community about the certificate courses and events that ANUV offers.
- To send emails and reply to them about questions that the participants could have. Also, send emails to the president, to the general secretary, to the New York headquarters and other places in order to be in contact to receive instruction to carry out new tasks.
- To improve some information about the certificates courses.
- To work with Mrs. Eva Merick who is the president of Innovaciones Educativas Aragua. She carried out the logistics of the certificate course and events; we worked to supervise the activities of the courses.
- To search for information related to all chambers of commerce, chambers of industry and enterprises of Venezuela in order to start a telephone directory with such data.
- **Getting in contact with the New York headquarters:** To maintain constant communication with New York headquarters. It included receiving information, emails and important information about the programs of the WFUNA as well as responding to this information and spreading it.

- Following the news and activities of the *Youth Association of the United Nations in Venezuela* to diffuse important information about the UN's programs and opportunities for youth.
- **Translating communication:** ANUV constantly receives information in different languages, especially in English. I did some non-official translations into Spanish to transmit this information to our community. To achieve that I followed the UN's activities, reading this information in English in order to transmit and to spread the information about the UN's programs and opportunities for youths and for our community.
- **Other activities:**
  - ✓ Writing communications and announcements to inform our community about the UN's programs, opportunities and application.
  - ✓ Typing different kinds of documents.
  - ✓ Studying a model of the Agenda of the WFUNA of 2012 in order to know how it works and how it operates in the international field.
  - ✓ Doing summaries in English of the UN's session: This task consisted of watching videos and reading information in English about the 12th Youth Assembly at the United Nations and later on summarizing these activities and reporting these to Mrs. Norma Rojas, the current president of ANUV.
  - ✓ Training on the topics of the agenda of the Second Session of WFUNA's capacity-building program Civil Society in Action for Human Rights (CSAHR).
  - ✓ Writing a journal with the activities carried out every week in the office.

*The United Nations Association in Venezuela* also offers free certificates courses and I had the great opportunity to take two of them. The first one was an international course in mediation and resolution of conflicts (See appendix 14) and the second one was an online course on Human Rights.

My work as an office assistant at ANUV was a great experience: I performed a lot of tasks during the period of my internship, activities which I summarized above and which let me a significant learning in the professional and personal field. I was able to enrich my language skills, my abilities to organize events, academic and personal experiences learning from all the people I worked with.

## **REFLECTION ESSAY**

### **My personal, academic and professional experiences as an office assistant at UNAV**

This essay is about my personal and professional reflection on my internship as an office assistant at ANUV. My internship in this organization was a great choice; it helped me to be conscious of the importance of the values in our society. It enriched my professional experience and I had the chance to meet professionals who guided me in my work during the period of my internship and people from whom I learnt a lot. Besides, I had the opportunity to practice all the knowledge I learnt while at school in areas such as English, international relations, international organizations, human rights, and also extra- curricular knowledge obtained in previous experiences such as management. This essay also refers to the importance of the English language in an international organization as ANUV and the importance to use English as a common language to communicate with many people around the world.

#### **My pre-internship perceptions**

When I knew that I had the opportunity to do my internship in this international organization, I was really excited. I considered it was a good moment to start my internship there because I had already finished my duties as a regular student and I was prepared to start my internship. Once I knew that I was going to do my internship at ANUV, I had a lot of work to do. I started gathering all requirements, documents and letters. At the same time, I began arranging a place where to stay in Maracay City. Luckily, during this period of time, I received the support of my family and friends and important advices from my academic tutor professor Teadira Pérez. Her advices helped me pay attention to useful information to write my final report, and to do a good performance there. I was really motivated to go to Maracay to do a good job at ANUV as a representative of the University of Los Andes.

I was lucky to have the opportunity of doing my internship in this international organization. I recognized that ANUV was a great choice to work as an intern. Before my internship at ANUV started, I considered it was an important international organization that contributes with the goals of the United Nations, the promotion of human dignity and cooperation with international issues. I had this perception of ANUV thanks to the subjects that I took while in school such as international organizations, international relations and dynamics of organizations. In addition, I perceived ANUV as a rigorous organization; I imagined a very diplomatic, hard working environment and unfriendly people. However, I can say that this changed during the process of my internship.

Finally, when everything was ready, I moved to Maracay city. Once I arrived there, I had to wait three weeks to start my internship period. During this time, I was very worried because I was supposed to start immediately; therefore I felt I was wasting time by waiting to start my internship. Later on, I had a conversation with the current president of ANUV Mrs. Norma Rojas and she explained to me the situation they were having at that moment. The office has just been opened recently and it needed to be reorganized. I was there during this short period and, I felt useful because I helped a lot in finishing up the office.

My internship started and I assumed this stage of my life with responsibility and respect for all things which I was going to face. I felt sure that I could do a good job there and it was the opportunity to show my skills and my personal values, so I was ready to start my internship period on July 1<sup>st</sup>, 2013.

### **My perception during and after my Internship**

My experience during my internship showed me that ANUV is more than an international organization. It has many important goals to make a positive change in the world, as I previously mentioned. ANUV was a calm place to work, with nice people and a harmonious work environment. My work at ANUV was a challenge that I assumed with responsibility. It required my language abilities in Spanish and

English so I realized even more the importance of my English language skills. In addition, during this process, I was alone at the office most of the time, but I always received instructions for my performance in the organization through social networks such as facebook, skype and gmail. Also, I was under a lot of pressure there and it was very important for me to do a good performance of my School of Modern Languages and my University of The Andes.

My experience as an intern at ANUV provided me the opportunity of learning more about how The United Nation, the WFUNA and the UNA operate. Also, it allowed me to understand why the UN is close to civil societies - the United Nation exists because states have created it to serve to their needs such as promoting Human rights, creating and promoting training and awareness programs on human rights, for the formation of responsible citizenship, promoting educational values programs to support the construction of a better world (See appendixes 15, 16 and 17). It is an international organization that works to promote peace, security, and economic development. During the period of my internship I followed the WFUNA's activities and programs. The WFUNA and UNA work together with a harmonious connection to contribute with the ambitious purpose of the UN to provide a global institutional structure through which states can sometimes settle conflicts with less reliance on the use of force.

While I was performing my tasks at ANUV, I realized the value of this international organization in our country. ANUV supports United Nations' programs and activities in order to promote the education of values that contribute to the construction and the enforcement of a society based on a peace culture and human dignity. It is important to mention that this international organization and all its members and volunteers work hard to reinforce awareness about the actions and projects undertaken and to ensure ANUV is concern for human dignity, respect for life, human rights, social justice and conflict resolution, among others.

In addition, in the professional field as I previously mentioned, it was an enriching experience where I learnt a lot, not only about International organizations and its operations, but also about humanitarian programs, human rights and coordination of events. I knew really nice people that helped me and guided me in my work. This experience helped me to grow as human being and as a professional. I always demonstrated professionalism in my work during my internship. During my performance in ANUV, I gave my best in each activity that I carried out; I applied my capacities, values, skills and knowledge in the tasks that I did.

During my time in this organization, I had to use not only my language skills but also my knowledge acquired during my studies and works such as basic knowledge in management, personal values and I had to show security and efficiency in my performance. I must confess that an internship is an opportunity to apply all the knowledge acquired inside and outside of university. I can define it as the right moment to show you as a whole person. During this process, I felt confident to carry on with the tasks and duties not just at the office but also in the courses I took and organized.

In short, I can say that I am really satisfied to have had the great opportunity to do my internship in this international organization where I was able to practice and apply the knowledge I acquired in my home town university, the University of Los Andes. All my previous knowledge helped me to successfully carry out the activities during my internship at ANUV. Thanks to my values, personal and professional education I did a good performance during my internship period.

During my participation in the organization, I understood even more the importance of the English language. Firstly, I used my language skills as a tool to communicate and maintain contact with The New York City office. At the same time, I read in English relevant information such as UN's news, announcements, applications and programs information. Then, I contributed to spread this information

to the Venezuelan communities. It included the promotion and implementation, through social networks, of all the UN's programs for the general public. English is one of the official languages of the United Nations to write and establish international conventions, treaties, agreements and cultural events.

### **The Importance of the English language in our professional and personal environment**

Nowadays, it is vital to have a high command of English; it allows us to understand the necessary information to be used at our work and to be in contact with the people on the other side of the world. In an international organization such as ANUV, English is used as a common language that allows and facilitates international relations between countries and easier the communication between people from different nationalities. During my internship, I used my English skills with different purposes but principally to be in contact with different people in other countries in order to contribute to achieving ANUV goals and to share and spread important and recent information about programs and application which could improve the opportunities for young people and the people in general.

In addition, when we can speak or write in English, we can be in contact with the citizens of most of countries in the world, without any confusion in expressing our feelings and ideas. English is the most commonly used language among foreign language speakers. Throughout the world, when people with different languages come together, they commonly use English to communicate between them.

So we could say that the English language is a powerful tool in our professional and personal environment. In my internship, it was very important to have the skills to write and speak English - it helped me to perform my main tasks and duties with advantage because I could understand some activities and programs of the UN which were written only in English without any kind of confusion. I could

also watch videos of the meetings and sessions of the UN's agenda in order to hold the attention on specific programs which could be applied in our country.

In short, I can say that the English language is a tool that we can use to study, to work or for entertainment. In addition, English is significant in our life because it opens doors to learn with more breadth of vision about the things that we would like to learn.

## CONCLUSION

I worked in *The United Nations Association in Venezuela* (ANUV) for three months, this process of my internship as an office assistant was an important experience in my professional, academic and personal life. My internship at ANUV means one of the most rewarding experiences I have ever had. I had the opportunity to grow as a person and as well as a professional. After I finished my internship process, I can say that ANUV allowed me to apply all knowledge I learnt at the University of The Andes and all values and education I learnt from my family. During this process I realized even more that a good professional is also an integral person.

Personally, I can say that my experiences in this international organization enriched my perception about the work of ANUV in relation to humanitarian aid and global defense of human rights. It also made me aware of these humanitarian issues and the importance of the education of a society based on the culture of peace. In addition, I had the privilege to find great friends who helped me during that time and from whom I learnt a lot. I reinforced even more interpersonal relations and my social values of respect and responsibility. I really appreciated to have had the opportunity of working with this organization that is concerned about global and humanitarian aid.

Academically, ANUV provided me with the opportunity of growing in two important fields such as **The United Nations and human Rights** and then **Resolution of conflicts**, I was able to take these certificate courses thanks to the possibilities that ANUV offers to its intern. I am thankful for this chance to strengthen my knowledge in these important areas of my minor. ANUV helped me to grow in an academic level and allowed me to have a clear vision of the role and work of the United Nations.

In relation to my professional experiences, I can mention that it was a great chance to put into practice the knowledge I acquired during my undergraduate studies, such as

English and French skills, International relations and international organizations. Also, I improved my comprehension about the role of ANUV and the International organizations. In addition, this experience taught me to work under pressure and to carry out several activities at the same time, and to have the capability to take good decisions when these were required, so I learnt even more to be a better professional. Once I finished my internship, I realized that a good professional is also an integral person who works with responsibility and respect.

Finally, I thank the University of The Andes because, I consider, it has been an excellent house of study. I thank ANUV for giving this opportunity to ULA students and help to promote education and better professionals. It was important to know that I can perform well in this kind of working environments just by applying what I learnt during my undergraduate studies.

## **RECOMMENDATIONS**

My Internship in *The United Nations Association in Venezuela* was a very rewarding and successful experience. The recommendations I will present in this part of my report to the Host Institution and to the School of Modern Languages will focus on all my working experiences before, during, and after my internship in ANUV.

### **Recommendations to the United Nations Association in Venezuela:**

#### **ANUV should:**

- provide specific orientation to interns about the activities to carry out during the absence of staff members.
- implement the participation of more volunteers in all states to achieve ANUV's goals faster and successfully. It means to create a group of volunteers in each state of Venezuela linked with the main office of ANUV to work in favor of the United Nations purpose and to contribute to make a change in our society and at the same time in the world.
- promote even more the course certificates about peace culture, human rights and United Nations not only in Maracay and Caracas, but also in others states such as Mérida.

### **Recommendations to the School of Modern Languages:**

#### **The School of Modern Languages should:**

- provide help to students about internship opportunities in order to give orientation students to find a good place to do their internship and to put into practice their skills in the professional option.

- supervise the development of the internship, the main activities, and also maintain contact with the Host Institution in order to assure that this process is going well.
- provide useful information throughout the subject *Taller de Redacción de Informe y Monografías*. It could provide more activities in which students can improve their writing skills and can be oriented about how to write this final report.

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## **APPENDIXES**

Appendix 1

ANUV SUPPORTS HUMAN RIGHTS EDUCATION

 **UNIVERSIDAD FERMÍN TORO**  
Educación para los Valores Humanos

La Escuela de **RELACIONES INDUSTRIALES** invita a la charla:

**EL TRABAJO INFANTIL EN VENEZUELA**

Dictada por:  
**LIC. NORMA ROJAS**  
(Presidenta de la Asociación para las Naciones Unidas Venezuela.)

**Fecha: Miércoles 09 de Julio de 2008**  
**Hora: 7:00 pm**  
**Lugar: SUM 1**  
**Sede Cabudare**


[www.uft.edu.ve](http://www.uft.edu.ve) **El Futuro es Tuyo**

## Appendix 2

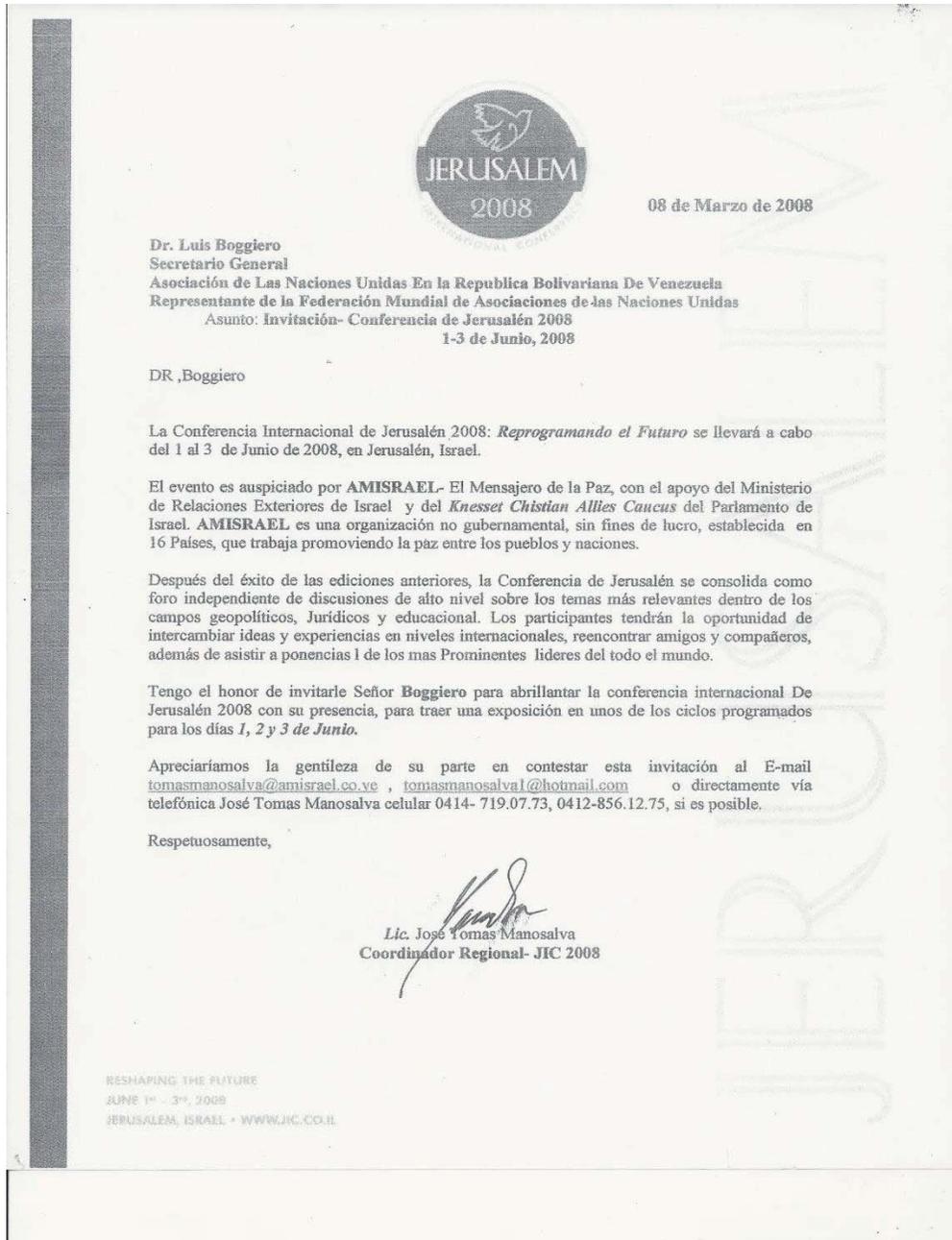
ANUV

SUPPORTS

HUMAN

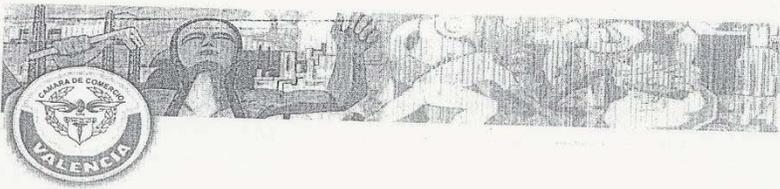
RIGHTS

EDUCATION



### Appendix 3

## ANUV SUPPORTS HUMAN RIGHTS EDUCATION



**PROVEA**  
todos  
los derechos  
para todas  
y todos



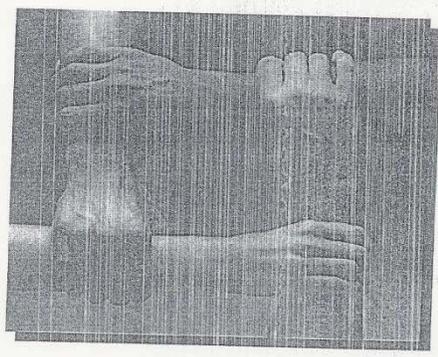
**INVITACIÓN**

La Cámara de Comercio de Valencia y la Asociación de Naciones Unidas Venezuela (ANUV), invitan a la Presentación del Informe Anual sobre Derechos Humanos en Venezuela por parte de PROVEA (Programa Venezolano en Educación, Acción en Derechos Humanos)

**Situación de los  
Derechos Humanos en  
Venezuela**  
INFORME ANUAL OCTUBRE 2006 / SEPTIEMBRE 2007

**Fecha:** Martes 22 de Abril 2008  
**Hora:** 10:00 a.m  
**Lugar:** Auditorio de la Cámara de Comercio de Valencia Av. Bolívar Norte Edif. Cámara de Comercio

**ENTRADA LIBRE**



**PROVEA**  
Programa Venezolano  
de Educación-Acción en  
Derechos Humanos

#### **Appendix 4**

Norma Rojas Nóbrega es Presidenta de la Junta Directiva de ANUV y Consejera Mundial del Comité Ejecutivo de WFUNA/FMANU.

Licenciada en Arte Puro, tiene una carrera académica y profesional diversa, tanto en Venezuela como en España.

Norma Rojas ha trabajado como Especialista en Proyectos Comunitarios de CIDEU en Barcelona, España. Ella también trabajó como Especialista en Ecología Humana en el Centro Internacional de Investigación y Estudios de la Dinámica Social en Caracas. Tiene una amplia experiencia en gestión de voluntariado, obtenida a través de su colaboración con la YMCA.

Es titular de una especialización en Coaching Ontológico por la Universidad Nacional Experimental del Táchira, de un Diplomado Internacional en Derechos Humanos por la Universidad Tecnológica del Centro, y de Planificación de Proyectos de la Universidad José Antonio Páez. También es Diplomada en Liderazgo y en Inteligencia Emocional.

Es graduada de la primera y segunda Academia de las Naciones Unidas en Buenos Aires, Argentina, y Barcelona, Venezuela. Ha recibido diversas distinciones internacionales a la gestión de voluntariado y los derechos de la mujer.

Appendix 5

FREE CERTIFICATE COURSE ABOUT THE UNITED NATIONS



## Appendix 6

### CREATING AND PROMOTING TRAINING AND AWARENESS PROGRAMS ON HUMAN RIGHTS, FOR THE FORMATION OF RESPONSIBLE CITIZENSHIP



## Appendix 7

### THE UNITED NATIONS MODEL CONFERENCES

#### Soberanía, tradición y cultura de países será debatido en Modelo de Naciones Unidas de Unitec

ISMEYER TAPIA DE CAIRES

Valencia, mayo 9 (REDACTA).- A partir de este lunes 10 de mayo la Universidad Tecnológica del Centro (Unitec) se convierte en la Organización de Naciones Unidas al realizar el Model of United Nations (UDMUN) representado por estudiantes del ciclo básico y diversificado.

Un Modelo de las Naciones Unidas es un encuentro altamente competitivo, donde los jóvenes participantes se convierten en delegados de los diversos Estados miembros de la ONU y buscan representar sus políticas exteriores dentro de un comité. Se dedican a debatir un tópico en particular con el fin de dar soluciones beneficiosas para todos, con respeto en todo momento de la soberanía, tradiciones, culturas e intereses de cada nación.

Para el ciclo de educación básica, están disponibles 4 comités: el Programa de las Naciones Unidas para el Medio Ambiente (Pnuma), la Organización de las Naciones Unidas para la Educación, la Ciencia y la Cultura (Unesco), el Fondo Internacional de las Naciones Unidas para Emergencias de la Infancia (Unicef), y el Consejo Económico y Social (CDS).

Los estudiantes del ciclo de educación diversificada, este año podrán escoger entre 5 comités: la Comisión de Desarme y Seguridad Internacional (DISEC), la



Cortesía miembros de Unamun

Delegados durante las discusiones en MONUDI 2009.

Agencia Internacional de Energía Atómica (AIEA), el Consejo de Derechos Humanos (CDH), el Security Council (SC), hablado completamente en inglés, y finalmente la Cumbre Mundial para el Acercamiento de las Culturas (CAC).

Los organizadores esperan más de 800 asistentes y la apertura del evento

tendrá lugar en el Teatro "Dr. Alfredo Calis Pérez" en la Universidad de Carabobo, el 10 de mayo a las 3:00 de la tarde, las sesiones de trabajo se llevarán a cabo del 11 al 14 de mayo en las salas de Cines Unidos en el Centro Sambil y la clausura se realizará el viernes 14 a las 3:00 de la tarde en el mismo anfiteatro.

## Appendix 8

### CAMPAIGN FOR SUPPORT OF THE PROGRAMS OF UNITED NATIONS GLOBAL COMPACT



Campaña del Secretario General de las Naciones Unidas **ÚNETE** para poner fin a la violencia contra las mujeres.



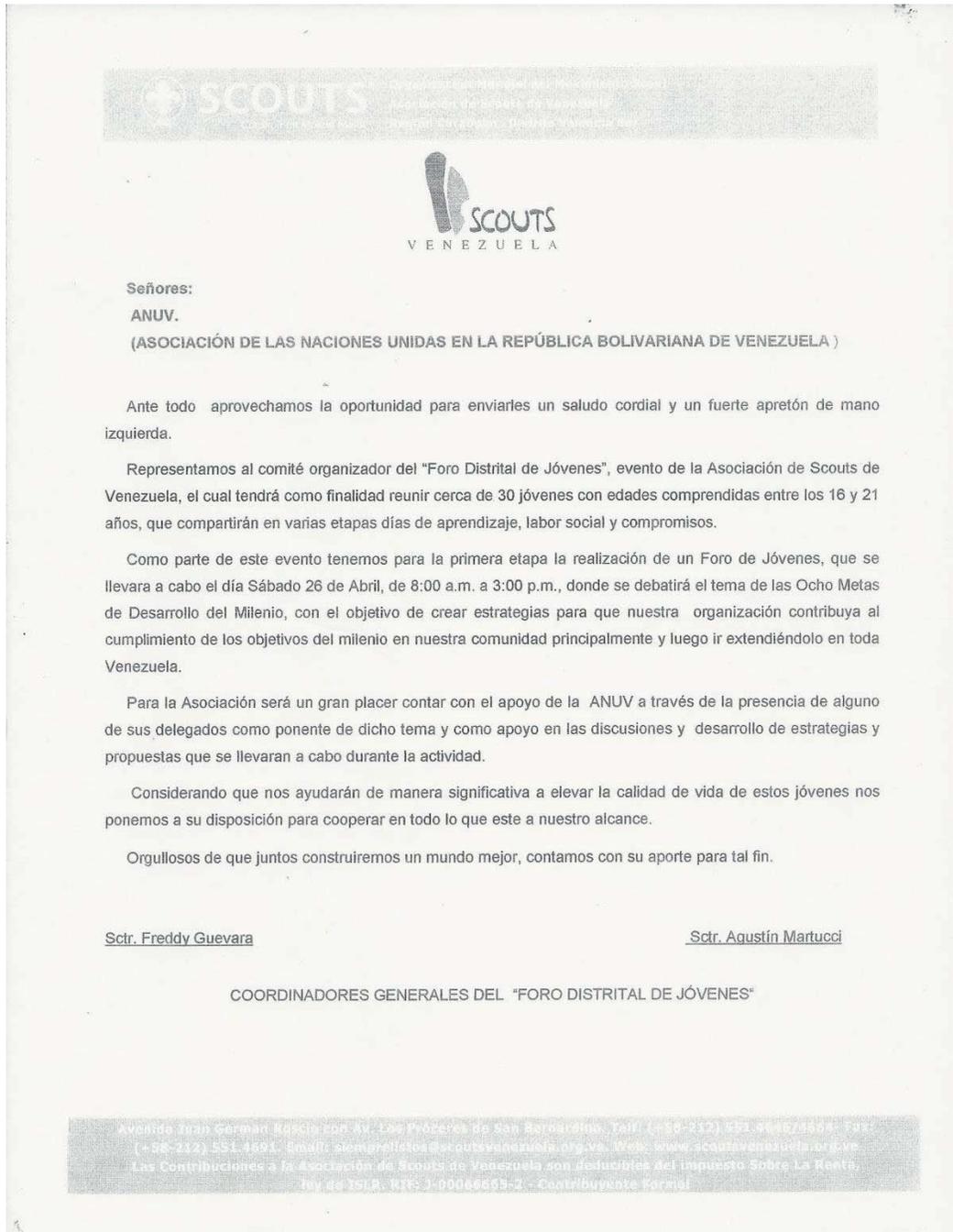
Campaña Agua Inteligente.



Objetivos de desarrollo del Milenio

## Appendix 9

### ANUV SUPPORTS THE PROGRAMS OF UNITED NATIONS GLOBAL COMPACT



## Appendix 10

### CERTIFICATE COURSES OFFERED BY UNAV

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- Naciones Unidas y Operaciones de Mantenimiento de Paz.
  - Naciones Unidas y Refugiados.
  - Naciones Unidas y Terrorismo.
  - Programa de Naciones Unidas para el Desarrollo PNUD.
  - Fondo de las Naciones Unidas para la Infancia UNICEF.
  - Organización de las Naciones Unidas para la Educación, la Ciencia y la Cultura UNESCO.
  - Líneas prioritarias de la UNESCO.
  - Organización Internacional del Trabajo OIT.
  - Programa de Naciones Unidas para el Medio Ambiente PNUMA.
  - Fondo de Población de las Naciones Unidas UNPF.
  - Objetivos del Milenio, ODMs
  - Niños y niñas en conflictos armados.
  - Voluntarios de las Naciones Unidas.
  - Acción de la ONU en el área de los derechos humanos.
  - ONU y minas terrestres.
  - La ONU y la paz y seguridad mundiales.
  - El Consejo de Seguridad de la ONU.
  - El Consejo Económico y Social de la ONU.
  - El Consejo de Derechos Humanos de la ONU.
  - La Carta de las Naciones Unidas.
  - Cultura de Paz.
  - Derechos Humanos.
  - Ciudadanía Mundial.
  - Avances Gerenciales bajo Visión Universal Ética.
-

ANUV OFFERS INTERNATIONAL CERTIFICATE COURSES

6 EDUCACION

Hoy

Viernes 18 de Enero

EL REGIONAL  
elregional.net.ve

## Aperturan diplomados con certificado internacional

**Angela Cortez**

La profesora América Ereú de Román, en compañía de la poeta Lucía Salerno, informan que hoy viernes 18 de enero se tendrá la visita de la directora de la Asociación de las Naciones Unidas en la República Bolivariana de Venezuela, Dra. Norma Rojas y el secretario general, Dr. Luis Boggelido, quienes a través de la organización promueven el pacto mundial en materia de derechos humanos, medio ambiente, derecho al trabajo y lucha anticorrupción, tanto a nivel organizacional como de industrias y empresas.

Agregan que en dicha ocasión se promoverán a las 11:00 de la mañana en el Centro Comercial El Indio, local Alquimia, la apertura de 2 diplomados, en la localidad de Acangua, en el área de Derechos Humanos y en Gerencia de Vida, los cuales serán promocionados por la Cámara de Comercio de Acarigua-Araure y la Asociación de Pequeños y Medianos Empresarios (ASOPEMI).

Vale resaltar, que el diplomado en derechos humanos, recomendado para los funcionarios militares, policiales, comunicadores sociales, pues se enfoca en los derechos económicos, sociales y culturales, consta de 4 módulos presenciales con una jornada completa los días sábados, para desarrollar los aspectos esenciales y 60 horas de estudios individual por medio de un CD Rom, con tutorías en Internet. En la presencial se tratarán los aspectos de: En el módulo 1, se hará una introducción general a los Derechos Humanos, violaciones a los DDHH, exigibilidad, clasificación, dinámicas, en el segundo, sistema nacional de protección de los DDHH, defensorías, fiscalía, tribunales y otras instancias, Casos prácticos, en el tercero, sistema internacional de protección de los DDHH, ONU, OEA y otros organismos, procedimiento para denuncias, Consejo de DDHH y Relatorías, y en el último, Derecho Internacional Humanitario y la Corte Penal Internacional.

Este diplomado tratará también en la tutoría por Internet, aspectos como: Intelecto perenne y futuro de los DDHH, el sistema universal y regional, El derecho internacional humanitario, así como la defensa de los mismos, denuncias en el ejercicio de la protección de los DDHH, paz, democracia, valores, sociedad civil, derechos humanos en tiempos inseguros, violaciones por parte de entes no gubernamentales y seguridad, aplicación de la ley, empleo de la fuerza y armas de fuego, mantenimiento del orden público, nuevos desafíos, la comunicación como derechos humanos y democráticos, responsabilidad social en la función periodística, comunicadores en escenarios conflictivos, derechos económicos, sociales y culturales.

Por otra parte, está el diplomado de "Gerencia para la vida", el cual consta de 3 módulos, los días sábados 2, 7 y 16 de febrero con 60 horas de clases por Internet, donde se tratarán en la parte presencial los temas de: Inteligencia emocional, identificación y manejo de las emociones, lenguaje de cuerpo, PNL, manejo del stress, en el primer módulo, la creatividad, la gerencia de la vida, en el segundo módulo y el proyecto de vida, junto a la creación individual, es la última parte.

Finalmente, este también cubre los aspectos relacionados a la resistencia al cambio, ser asertivos, vivir el presente, autoestima, el estrés, inteligencia emocional, la comunicación, comunicación no verbal, lenguaje corporal, sistemas de representación sensorial, entre otros. Para más información se pueden comunicar a los teléfonos 0414-5576832 y al 0416-8578552.



La profesora América Ereú de Román y la poeta Lucía Salerno (Foto Angela Cortez).

## Appendix 12

### ANUV OFFERS INTERNATIONAL CERTIFICATE COURSE



**innove**  
innovaciones educativas  
IMPV0485917

**DURACIÓN:** 3 MESES  
3 CLASES PRESENCIALES

**INICIO:** SÁBADO 01 DE JUNIO 2013

**LUGAR:** UNIV. NACIONAL ABIERTA (UNA)  
MARACAY, EDO. ARAGUA

**INVERSIÓN:** MANEJAMOS COSTOS DE  
ESTRICTA EQUIDAD SOCIAL, ACORDES CON  
LA VOCACIÓN, SIN FINES DE LUCRO, DE LAS  
INSTITUCIONES PATROCINANTES.



**INVITA A PARTICIPAR**

**DIPLOMADO SEMI – PRESENCIAL**

**“MEDIACIÓN Y RESOLUCIÓN DE CONFLICTOS”**

**DIRIGIDO A:** Graduados universitarios, Técnicos superiores,  
estudiantes universitarios y otras personas con suficiente experiencia  
profesional afín a la temática a estudiar.

**CONTENIDO:**

- Estrategias Generales de Negociación.
- Negociación 1
- Negociación 2
- Negociación Aspectos Tácticos.
- Semiología del Gesto, Lenguaje Corporal, PNL y Negociación.
- Conflicto, Aspectos Generales.
- Medios Alternativos de Resolución de Conflictos.
- Mediación Familiar.
- Mediación Empresarial.
- Mediación por Internet.
- Arbitraje.
- Diseño de Sistemas de Resolución de Conflictos.
- Experiencias en Mediación.
- Conflicto y Relaciones Internacionales.

PARA INSCRIPCIONES Y OBTENER MAYOR INFORMACIÓN PUEDEN COMUNICARSE A TRAVÉS DE LOS TELÉFONOS  
0243 2451626 / 0424 3789334 O POR NUESTRO CORREO ELECTRÓNICO [innovearagua@hotmail.com](mailto:innovearagua@hotmail.com)

**Appendix 13**

**ANUV ORGANIZES CERTIFICATES COURSES**

My participation in the organization of **the international course of mediation and resolution of conflicts**



Appendix 14

INTERNATIONAL COURSE IN MEDIATION AND RESOLUTION OF CONFLICTS



## ANUV SUPPORTS THE CONSTRUCTION OF A BETTER WORLD

NOTITARDE

domingo 21 de octubre de 2007

Opinión 17

Para apoyar los planes de responsabilidad social

## Cámara de Comercio suscribió pacto con la Asociación de Naciones Unidas

Valencia, octubre 20 (Rubén Bolívar Idrogo).- En el marco de la Rueda de Negocios que sostuvo ayer Fedecámaras Carabobo y la Cámara de Comercio de Valencia en el Salón de Sesiones de la Alcaldía de San Diego, con agregados comerciales de México, Colombia y Perú, luego de finalizado este evento, la Cámara de Comercio, suscribió el pacto de adhesión a la Federación Mundial de Asociación de Naciones Unidas en Venezuela.

Norma Rojas, presidenta de esta institución en Venezuela, dijo que esta adhesión es voluntaria que la realizan las empresas asociadas o como entes individuales.

Son cuatro los puntos que pide cumplir la Asociación de Naciones Unidas, tales como Derechos Humanos, aquí las empresas deberían apoyar y respetar la protección de los Derechos Humanos reconocidos internacionalmente de los trabajadores y asegurarse de no ser cómplices de abusos de estos derechos. Relaciones de Trabajo: Las empresas deberían apoyar los principios de la libertad de asociación y sindical y el reconocimiento efectivo del derecho a la negociación colectiva; la eliminación de todas las formas de trabajo forzoso y obligatorio; la abolición efectiva del trabajo infantil y la eliminación de la discriminación en materia de empleo y ocupación. Medio Ambiente: Las Empresas deberían apoyar un enfoque preventivo frente a los retos medioambientales; emprender iniciativas destinadas a promover mayor responsabilidad medioambiental alentar el desarrollo y la difusión de tecnologías respetuosas del medio ambiente. Corrupción: En este cuarto principio, Rojas hizo mayor énfasis. Las empresas deberían trabajar en contra de la corrupción en todas sus formas, incluidas la extorsión y



Los empresarios de Carabobo suscribieron un pacto de adhesión con la Federación Mundial de Asociación de Naciones Unidas.

criminalidad. "Para mí este es el más importante, la no corrupción".

"Queremos un compromiso real con fechas acciones y proyectos reales y con factibilidad, no solamente en el área donde están, sino su proyección a nivel mundial".

La adhesión voluntaria, explicó Norma Rojas, significa que en un año ellos tienen que entregar cuales han sido "sus puntuales significativas acciones en los principios del pacto".

"Si las acciones no han sido cumplidas, pues, lamentablemente quedan fuera. Ver esto como un punto bien importante a la hora de negociar para los que forman el pacto, lo veo a favor de las empresas, porque cuando están adheridas al Pacto Mundial, logran hacer mejores negociaciones con otras empresas a nivel mundial, están mejor

vistas y es muy importante.

### Hay 150 empresas adheridas en Venezuela

La presidenta de Federación Mundial de Asociación de Naciones Unidas en Venezuela, dijo que hay 150 empresas adheridas entre estatales y privadas.

"De las 150 sólo 80 han cumplido, han entregado su informe y su compromiso".

Por su parte, Damiano Del Vesovo, vicepresidente de la Cámara de Comercio de Valencia, señaló que la suscripción de esta cámara al Pacto Mundial con la Asociación de Naciones Unidas en Venezuela, aseguró, que esto apoyaría los planes de responsabilidad social y lucha para derrotar la pobreza y darle mayor seguridad social a la masa trabajadora tanto de estado Carabobo como de Venezuela.

## Appendix 16

### ANUV SUPPORTS THE CONSTRUCTION OF A BETTER WORLD

14



**PACTO MUNDIAL  
VENEZUELA 2008**  
Miércoles 13

9:00  
9:30 Registro de participantes.

10:00  
10:15 Instalación - palabras de bienvenida.  
Daniel Mora Brito PNUD Venezuela

10:15  
10:30 Presentación de los participantes.

10:30  
12:00 El Pacto Mundial hoy

- El Pacto Mundial como iniciativa para promover una agenda de negocios justa, ética y sostenible.
- Entendiendo e interpretando los 10 Principios.

Marcos Arenas Grupo REGAMA

12:00  
2:00 Almuerzo libre

2:00  
4:00 Responsabilidad Social Empresarial

- La nueva realidad del mercado mundial.
- Situación del empresariado venezolano.

Mirna Rosas UC

4:00  
5:00 Pacto Mundial en Venezuela

- ¿Quiénes y dónde?
- Marcos legales.
- Adhesiones e iniciativas creativas.

Luis Boggiero ANUV

## Appendix 17

### ANUV SUPPORTS THE CONSTRUCTION OF A BETTER WORLD

DOMINGO 21 DE OCTUBRE DE 2007

Ciu

## Cámara de Comercio de Valencia y la ANUV firmaron adhesión al Pacto Mundial



Norma Rojas Nóbrega y Gustavo Sosa Izaguirre, durante la firma.

Foto Edilson Dávila

**Agregados comerciales de México, Colombia y Perú presentes en el acto realizado en el marco de la Expo 2007**

**ISMEYER TAPIA DE CAIRES**

Valencia, octubre 20 (REDAC-TA).- La rueda de negocios que se llevó a cabo en el marco de la Expo 2007, empresarios carabobeños se reunieron con los agregados comerciales de México, Colombia y Perú, para firmar la adhesión al "Pacto Mundial" entre la Cámara de Comercio de Valencia y la Asociación Civil de las Naciones Unidas en Venezuela (ANUV).

Tulio Hidalgo, presidente de Fedecámaras Carabobo, recibió a los ministros, agregados comerciales y representantes de Perú, México y Colombia.

El doctor Camilo Martínez, asesor de Inversiones de la Oficina Comercial de la Embajada de Colombia, explicó los beneficios de invertir en este país, resaltando cual es el proceso, las formas de inversión, los requisitos y sus beneficios.

En este sentido, el disertante Edwin Gutiérrez Padrón, ministro Jefe de Cancillería de la Embajada de Perú, puntualizó el porqué de invertir en Perú, haciendo énfasis en el clima favorable a la inversión y a la economía, comprometida con el proceso de integración comercial.

"El Perú mantiene un marco legal favorable para la inversión extranjera, entre las que destacó el trato no discriminatorio y la libre transferencia de capitales, que consiste en tener libertad para adquirir acciones a nacionales, para acceder al crédito interno y externo, para remesar regalías", acotó Gutiérrez.

Norma Rojas Nóbrega, presidenta de la Junta Directiva Nacional ANUV, destacó que ésta es una adhesión voluntaria que realizan las instituciones asociadas y entes individuales, donde deben asumir y aplicar principios en su estrategia y operaciones; y que además de esto siguen actividades que marcan el estilo de trabajo para las empresas.

Se conoció que las empresas que integran la adhesión "Pacto Mundial", tienen que cumplir con cuatro reglas fundamentales: Derechos Humanos, donde no pueden ser cómplices de abusos de ningún tipo; Relaciones de Trabajo, consistente en eliminar todas las formas de actividades laborales forzosas y obligatorias; Medio Ambiente, la cual se basa en emprender iniciativas destinadas a promover responsabilidades medioambientales.

Por último, Corrupción, "ésta es la más importante ya que busca trabajar en contra de cualquier acto ilegal, como la extorsión y criminalidad", aseguró Nóbrega.

El evento concluyó con la firma del Pacto Mundial, donde la presidenta de la Junta Directiva Nacional ANUV y el 1er vicepresidente de la Cámara de Comercio, Gustavo Sosa Izaguirre, dieron inicio al tratado de adhesión que funciona como una red integrada de trabajo.